

POSITION DESCRIPTION



TICKET INSPECTOR

Position No.	MEL2210
Vacancy Type	Internal & External
Classification	PSI 10
Salary	Rs. 18,700 x 500 – 22,700 x 600 – 27,500 x 800 – 28,300.
Employment Type	Permanent position
How to Apply	Online applications are preferred. For online application and downloading Application Form, please visit: https://mauritiusmetroexpress.mu/job-vacancies/?lang=en Via email: Applications together with scanned copies of academic qualifications can also be emailed to: - career@metroexpressltd.org Via post: Applications together with scanned copies of academic qualifications can also be addressed to: - Human Resources Manager Metro Express Limited Richelieu Branch Road Richelieu 71625 The envelope or the title of the email should be clearly marked “Ticket Inspector”.
Position deadline	Monday, 22 December 2025 at 15.00
	Application made without completed MEL Application Form and received after the closing date will not be considered.

Job Title:

Ticket Inspector

Reporting Line:

Manager, Station
Operations and Customer
Service

Qualifications:

Function/ Division :

Station Operations and
Customer Service

- (i) A Cambridge School Certificate with at least Grade C in English Language and Mathematics;

Location : Richelieu

Attributes:

- (i) Good communication skills and able to communicate in English and French;
- (ii) Confidence in dealing with people of all backgrounds; and
- (iii) Possess a friendly, approachable personality and excellent customer service skills;

Duties

The incumbent shall be in-charge of the following:

- (i) Check passengers' tickets validity in train;
- (ii) Take appropriate action on passengers with no tickets, or in possession of invalid tickets;
- (iii) Write reports for further action or investigation as required;
- (iv) Conducts security checks in train; and
- (v) Sale Concession tickets;
- (vi) Handle of tickets issues; and
- (vii) Conduct Station and Security Checks;
- (viii) Assist in detrainment of passengers;
- (ix) Attend to passenger related incidents in the train and at station;
- (x) Respond to train/track-related incident;
- (xi) Top-up coin/tickets and servicing of AVVM
- (xii) Attend ticket enquiries and problems;
- (xiii) Attend to Cash Collection;
- (xiv) Check and update of records for cash and ticket received;
- (xv) Perform on shift including weekends, public holidays, and Cyclone.
- (xvi) Reset ETS Equipment failure; and
- (xvii) Perform such other duties related to the main duties listed above or related to the roles ascribed to him.

MEL reserves the right not to fill any vacancy following this advertisement and to call for interview only the best qualified candidate.

Date: 22 November 2025