POSITION DESCRIPTION



TRAIN CAPTAIN

Position No.	MEL2301-05-23
Vacancy Type	Internal & External
Classification	PSI 7
Salary	25,700 x 600 - 27,500 x 800 - 37,100 x 1,000 - 46,100.
Employment Type	Permanent Position
	Online applications are preferred. For online application and downloading Application Form, please visit: <u>https://mauritiusmetroexpress.mu/job-</u> <u>vacancies/?lang=en</u>
	Via email: Applications together with scanned copies of academic qualifications can also be emailed to: - <u>career@metroexpressltd.org</u>
	Via post: Applications together with scanned copies of academic qualifications can also be addressed to: - Human Resources Manager Metro Express Limited, Level 3, SICOM Tower, Wall Street, Ebène 72201
	The envelope or the title of the email should be clearly marked "Train Captain" .
Position deadline	Tuesday, 27 June 2023 Applications received after the closing date will not be considered.
Job Title:	
Train Captain Reporting Line:	We are looking for prospective employees who are friendly, customer-oriented, safety-conscious, compliant to rules and procedures as well as team players.
Manager, Train Operations	
Function/Division: Operations – Train Operations	Qualifications: (i) A Cambridge School Certificate with at least Grade C English Language and Mathematics;

Location:

Richelieu/Rose Hill

- (ii) At least five (5) years' working experience in a technical environment or public transportation industry (bus); and
- (iii) A valid driving license with a good driving track record for at least two (2) years.

Note:

- Possession of higher qualifications (with at least one (1) year working experience), i.e. <u>Certificate/Diploma in any engineering or IT field will be considered as an added advantage.</u>
- (ii) Candidates should produce written evidence of experience claimed.
- (iii) <u>ALL</u> genders are encouraged to apply.
- (iv) Candidates should not have reached their 45th birthday by the closing date for the submission of applications
- (v) Possess a good certificate of character

Attributes:

- (i) Good communications skills including ability to communicate in English and French; and
- (ii) Ability to work independently and composed under stress/pressure.
- (iii) Ability to work on shift including weekends and public holidays.
- (iv) Team player and customer oriented.

Duties & Responsibilities:

- (i) To be responsible for –
- (ii) operating the train in compliance with operating procedures and work instructions;
- (iii) ensuring that passengers have a safe and comfortable journey;
- (iv) maintaining train service on schedule;
- (v) handling train faults and incidents;
- (vi) making in-train PA announcement to passengers;
- (vii) assisting passengers during emergency;
- (viii) providing assistance to any distress passengers;
- (ix) reporting all train faults to Control Operations effectively;
- (x) reporting any incident that will endanger and affect train service;

- (xi) being alert and staying vigilant on security and safety of passengers; and(xii) To perform such other tasks and
 - related duties as may be assigned and subjected to exigency of services.

MEL reserves the right not to fill any vacancy following this advertisement and to call for interview only the best qualified candidate.