

POSITION DESCRIPTION



Ticket Inspector

Position No.	MEL2210
Vacancy Type	Internal & External
Classification	PSI 10
Salary	As per MEL Salary Scale
Employment Type	Contract – Full time (permanent position available)
How to Apply	<p>Online applications are preferred. For online application and downloading Application Form, please visit: https://www.mauritiustmetroexpress.mu/job-vacancies/</p> <p>Via email: Applications together with scanned copies of academic qualifications can also be emailed to: - career@metroexpressltd.org</p> <p>Via post: Applications together with scanned copies of academic qualifications can also be addressed to: - Human Resources Manager Metro Express Limited, Level 3, SICOM Tower, Wall Street, Ebène 72201</p> <p>The envelope or the title of the email should be clearly marked “Ticket Inspector”.</p>

Position deadline	Friday, 03 JUNE 2022 Applications received after the closing date will not be considered.
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Job Title:
Ticket Inspector

Reporting Line:
Manager, Station Operations
and Customer Service

Function/Division:
Operations – Station Operations
and Customer Service

We are looking for prospective employees who are friendly, customer-oriented, safety-conscious, compliant to rules and procedures as well as team players.

Qualifications:

- (i) A Cambridge School Certificate with at least Grade C in English Language and Mathematics;

Location:
Richelieu/Rose Hill

Attributes:

- (i) Good communication skills and able to communicate in English and French;
- (ii) Confidence in dealing with people of all backgrounds; and
- (iii) Possess a friendly, approachable personality and excellent customer service skills.

Duties & Responsibilities:

The incumbent shall be in-charge of the following:

1. Check passengers' tickets validity in train;
2. Taking appropriate action on passengers with no tickets, or in possession of invalid tickets;
3. Write reports for further action or investigation as required;
4. Conducts security checks in train; and
5. To perform such other duties related to the main duties listed above or related to the roles ascribed to him

MEL reserves the right not to fill any vacancy following this advertisement and to call for interview only the best qualified candidate.