



**METRO EXPRESS LIMITED**  
**Vacancy – Post of Ticketing Officer**

The **Metro Express Limited (MEL)** is a registered Mauritian Company wholly owned by the Government of Mauritius and the Company is responsible for the developing, financing, constructing, operating and managing the Metro Express Light Rail System in Mauritius.

MEL is looking for prospective employees who are friendly and customer-oriented, safety-conscious, compliance to rules and procedures as well as team players.

In that respect, applications are invited from suitably qualified candidates who wish to be considered for the post of **Ticketing Officer** in the **MEL**.

**A. Qualifications and Experience**

- a) Possess a Cambridge School Certificate (with or without experience) with at least Grade C in English Language and Mathematics.

**B. Pre-Requisite**

The incumbent will be:

- a) Required to perform on **2-rotating shift duties including duties on weekends and public holidays**; and
- b) Subjected to undergo medical assessments - general health checks (including illicit substances), eye-sight for colour blindness and also hearing test.

**C. Skills and Aptitudes**

- a) Good communication skills and able to communicate in English and French;
- b) Confidence in dealing with people of all backgrounds; and
- c) Possess a friendly, approachable and pleasant disposition, and excellent customer service skills.

**D. Duties**

The incumbent shall be in-charge of the following:

1. Sale Concession tickets;
2. Handle of tickets issues; and
3. Perform other tasks and related duties as assigned.

## **E. Pay Package**

Salary is negotiable based on qualifications and experience.

## **F. Mode of Application**

1. Application Form can be downloaded from MEL website:  
<https://www.mauritiusmetroexpress.mu/job-vacancies/>
2. Applications together with photocopies of academic qualifications and evidence of experience should be addressed to the Human Resource Manager, Metro Express Limited, Level 3, SICOM Tower, Wall Street, Ebène 72201, **not later than Monday, 8 April 2019 at 1500 hours.**
3. Alternatively, applications together with scanned copies of academic qualifications and evidence of experience can also be emailed to [registry@metroexpressltd.org](mailto:registry@metroexpressltd.org)
4. The envelope or the title of the email should be clearly marked "**Ticketing Officer**".
5. Applications received after the closing date will not be considered.

**MEL reserves the right not to fill any vacancy following this advertisement and to call for interview only the best qualified candidates.**

Date: 21 March 2019