

PRESS COMMUNIQUE

In view of the Commercial Service starting on Friday 10 January 2020, Metro Express Ltd (MEL) wishes to remind the public that:

1. **Senior Citizens, disabled persons, and students** will be allowed to travel for free in the Metro Express LRVs using their **respective relevant bus passes or ID Cards for up to 29th of February 2020**.
2. After 29th of February 2020, all passengers will need to have their MECards on them to travel on the Metro Express. They will need to tap on and tap off the card reader at the stations.
3. **Senior citizens and disabled persons** may collect their MECards at the **MEL Ticket Office located at Rose-Hill Central ONLY**, as from **Wednesday 08 January 2020** and onwards. The Senior Citizens and disabled persons need to present their national ID Cards and/or their free Travel Bus Pass when collecting their MECards.
4. **Students** whose educational institutions are along the Metro corridor will get their MECards at **their respective institutions at a later date (after resumption of school)**. They will be informed accordingly.

Please note:

By accepting a MECard, the senior citizen/priority/student card holder acknowledge and understand that:

1. He/She agrees to the Conditions of Use of the MECard
2. Any personal information on the ID Card submitted in this process may be disclosed to the National Land Transport Authority (NLTA) for the purpose of determining and administering the eligibility of concessions and free travel schemes.
3. The personal data may be viewed and used by any MEL's Authorised Officer and Ticket Officer for fare enforcement purposes.
4. The personal data will be stored in a secured registry within the premises of the Controller and will be destroyed as soon as practically possible by the Controller upon the expiry of the MECard or upon return of the MECard.
5. He/She certifies that the personal data disclosed is true and accurate at the time of submission.
6. Metro Express Ltd (MEL) will withdraw the concessionary travel benefits if he/she does not meet the eligibility criteria determined by MEL or the NLTA.

Thank you.

**MEL Management
Ebene**

08 January 2020